

David M. Bittlingmeier, BA, MS, CISSP, CRM

CISSP (Certified Information Systems Security Professional), CRM (Certified in Risk Management)

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- Ability to conceptualize and articulate complex policy issues and actively contribute to the formulation of policy direction and their implementation
- Publications contributor; 2nd Edition: Modeling Risk (Wiley), Security+ Training Guide (Que) and Risk Analysis: 1st Step in HIPAA Security
- Business savvy, entrepreneurial focused, self-motivated and works well independently or in a group
- Ability to deal tactfully and effectively with people of diverse ethnic and socioeconomic backgrounds

VARIOUS CERTIFICATIONS HAVE BEEN AWARDED:

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|---|----------------------------|
| • CISSP (Certified Information Systems Security Professional) | (ISC)2 |
| • CRM (Certified in Risk Management) | IIPER |
| • PMP (Project Management Professional) | PMI |
| • FACILITATOR, 7 HABITS OF HIGHLY EFFECTIVE PEOPLE® | FRANKLIN COVEY |
| • RACF/ NETWORK MGT/DB2 | IBM TRAINING CENTER |
| • HP UNIX, DB2, Etc | PLATINUM |
| • RDBMS/NETWORK ADM/FORMS | ORACLE TRAINING CENTER |
| • PEOPLESOFT 7.5 | PEOPLESOFT TRAINING CENTER |
| • REAL SECURE | ISS |
| • FIREWALL 1 | SECUREIT |
| • CISCO ROUTER SECURITY | GEOTRAIN |
| • UNIX SYSTEM ADMINISTRATOR | MOTOROLA TRAINING CENTER |

EXPERIENCE SUMMARY (some Companies confidential):

- Developed various Enterprise Security Policies and Procedures meeting and/or exceeding Industry Best Practices, Business Continuity, ISO 17799/27002 and NIST standards to ensure compliance
- Built liaison with and designed specific Security training for Business units, HR & Internal Audit Department
- Developed, implemented and managed global system administration security programs
- Taught Disaster Recovery with (ISC)2 boot camp as well member in team recovering from DR situations
- Designed/Developed a repeatable and sustainable process for assessing in-house and 3rd Party Enterprise Risk Assessment Methodology based on OCC/Basel II/BITS regulations, ISO 17799/27002, and NIST standards
- Conducted numerous security reviews for various financial organizations' "lines of business" service providers insuring their compliance with Industry Best Practices at or exceeding standards
- On site reviews in U.S., India, and China, conducting reviews of offshore IT service providers, and IC manufacturing insuring their compliance with Industry Best Practices in their respected fields
- Reviewing operations for Venture Capitalists insuring compliance
- Consultant and wrote Strategic Security Plan for one of the major departments of the State of California within the State Administrative Manual (SAM) and the State Information Management Manual (SIMM) mandates as well as Industry Best Practices using ISO 17799/27002 and NIST frameworks
- Consultant/Trainer with (ISC)2 for CISSP exam prep training and exam supervisor
- Developed comprehensive matrix approach to regulation due-diligence controls and practices assessments ranging from BITS, OCC, Basel II, Sarbanes-Oxley (SOX), GLB, ISO 17799/27002 and NIST standards
- Presenter at numerous International Security Conferences
- Uncovered, documented & contained major network security breach incidents
- Redesigned/delivered training of Corp encryption software (Entrust) and SME for user functionality
- Implementation of numerous programs for agency's MIS dept. (200 + staff) moving from a 20+ year legacy system

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to Oracle/DB2/HP-UX UNIX, including but not limited to; Problem Solving, Project Management, Oracle, HP-UX UNIX, SQL, DB2

- Strong business systems analyst and organizational skills with the ability to manage and deliver multiple IT projects on time, within budget and scope with proven successful experience in project management
- Vast vendor interaction, evaluation, selection and relationship management (RFI>RFP>Master Agreement)

Partial List of other Accomplishments:

- Broad-based knowledge gained through substantial experience in managing multi-faceted systems, training and organizational development based using ISO 17799/27002 and NIST frameworks to ensure SOX compliance
- Systems Administrator, Designed, developed and implemented RDBMS for Unix and Oracle Systems
- Re-designed day-to-day Contact/Vendor process as well as performed day-to-day project mgt oversight
- Developed HRIS Security Policy and Procedures following ISO 17799/27002 and NIST frameworks

EMPLOYMENT HISTORY:

11/01 to Present ~ Bittlingmeier & Associates, LLC (**COMPANIES CONFIDENTIAL**)

Consultant/Strategic Planning/Project Management/Enterprise Security (Information)/Trainer in both the private and public sectors, including yet not limited to:

- Conducted numerous security reviews for various organization, both International and National
- Consultant with Compliance, LLC which provided a comprehensive and customizable risk-assessment-based approach to all compliance issues in general and specifically reviewing outsourced and/or offshore service insuring compliance with ISO 17799/27002 and NIST standards to ensure SOX compliance
- On-going attendee of the U.S. Secret Service San Francisco Electronic Crimes Task Force
- Member of the High Technology Crime Investigation Association, Inc.
- Contributor Risk Analysis: 1st Step in HIPAA Security Publication (ISO 17799/27002 and NIST frameworks)
- Consultant in both private and public sectors (Community-based organizations, Medical groups, Education, Foundations, Government, Insurance Companies, Major International Financial Corporations, IC Manufacturing, Venture Capitalists, etc.)
- Developed/Reviewed various Enterprise Security Policies and Procedures based on ISO 17799/27002 framework to ensure SOX compliance
- Trainer for Microsoft's Solution Providers (Learn the tools and methods used by hackers to compromise assets and discuss countermeasures)

6/99 to 10/01 ~ VISA International (HRIS Project Manager/ Information Security Service Management)

HRIS Project Manager: As a member of VISA Int'l Human Resources Information Systems (HRIS) leadership team in the development of policies and procedures for the overall direction of the organization's HR technologies large-scale strategic planning efforts that reflected and anticipated the evolution of HRIS, including yet not necessarily limited to:

- Recommended and implemented technologies and processes designed to capture the full benefits of automation for the organization's HRIS including those that interfaced with financial systems as well as evaluated and worked with outsourced payroll-processing vendors
- Evaluated outside consultants to develop a system that met various stakeholders current needs as well as a system that had the capacity to meet the potential for substantial growth and versatility in the future
- Ensured quality customer service while maintaining a balance between the service and control aspects of the human resources function
- Upgraded to PeopleSoft version 8.0 and implemented additional functional modules (Informix to Oracle)
- The organization's HRIS included compensation, labor and employee relations, benefits, recruitment and selection, integrated disability management, policy, payroll and training modules. These projects involved identifying

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needs, preparing RFI and RFP, and entering into a master agreement with vendors to provide products, services, and options which had a major impact throughout the organization

Information Security Service Management: Part of core team that created, defined and assessed security readiness of all VISA business operating processes. Information Security Service Management Project Team undertook project responsibility for assessment of both Policy and Regulatory requirements for design and implementation of various platforms and applications, including, yet are not limited to:

- Part of core team that created, defined and assessed security readiness of all VISA Vendors business operating processes insuring compliance with ISO 17799 and NIST standards
- Developed/Co-developed various VISA Security Policies and Procedures (including Disaster Recovery)\
- Developed, implemented and managed training curriculum for International System Administrators to support the rapidly growing infrastructure insuring compliance with ISO 17799 and NIST standards
- Redesigned/delivered training of Corp encryption software (Entrust) and SME for user functionality
- Authored corporate-wide security banner screen & flowchart
- Secured implementation of distributed education materials via websites
- Developed Enterprise-wide Anti-Virus compliance Incident Management/Response procedures
- Instituted strategy for Modem Sweep operations
- Provided expertise in analysis for global security risk(s) related business issues based upon VISA Controls and with ISO 17799 and NIST standards
- Uncovered, documented & contained major network security breach incidents
- Coordinated and lead Information Security Education and Awareness training efforts

5/91 to 6/99 ~ SCIF - State of California

Trainer-Planner/Project Manager/Programmer/ Enterprise Security: Managed multiple major projects, contracts, and programs during a period of significant change, Business Systems Analyst for the design, development, management of vendor relations and implementation of numerous programs for agency's MIS dept. (200 + staff) moving from a 20+ year legacy system to Oracle/DB2/HP-UX UNIX, including but not limited to; Problem Solving, Project Management, Oracle, HP-UX UNIX, SQL, DB2. Reviewed all major IT projects for security issues based on 'Industry Best Practices'. Worked with various departments and performed corporate training on security issues to all levels of company. Previous projects include, yet are not limited to:

- Developed various Enterprise Security Policies and Procedures (including Disaster Recovery) insuring compliance with ISO 17799 and NIST standards
- Liaison for field auditors with IT for due diligence and laptop training
- Established problem solving process training
- Designed/Implemented Incident Response - developed incident reporting guidelines and matrix
- Individually uncovered, documented & identified consultants from major banks sending inappropriate items to consultants at agency who then forwarded them on to others located in the US and overseas
- Developed and delivered Train the Trainer curriculum to Field Auditors
- Coordinated and lead Information Security Education and Awareness training efforts
- Authored corporate-wide security banner screen & flowchart
- Redesigned Anti-Virus network servers from 20% to 100% compliance & developed Incident Management/Response

EDUCATION:

- M.S. Golden Gate University, SF, CA
- B.A. Saint Mary's College, Moraga, CA

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